

FACTSHEET NO. 2: CONCESSIONS AND DISCOUNTS

Warm Home Discount Scheme

You are entitled to a £140 discount on your electricity bill as part of the Warm Home Discount Scheme if you or your partner are on the guarantee element of Pension Credit and your energy supplier is participating in the scheme. You may also be entitled if you are on a low income.

For more information contact your electricity supplier, go to www.gov.uk/the-warm-home-discount-scheme

Free Cinema Tickets

You can get a Cinema Exhibitors' Association Card (CEAC) to get a free ticket for anyone accompanying you to the cinema. To get this card you will either have to be in receipt of Disability Living Allowance, Personal Independence Payment or Attendance Allowance, or registered as severely sight impaired. The card costs £6.00 and is valid for 1 year. You can find out more by telephoning 01244 526016 or from www.ceacard.co.uk

BT Basic

BT Basic is a low-cost line rental service for people on benefits. The BT Basic line rental is £5.10 every month. It also includes a call allowance of £1.50 a month. You can find out more from <https://btplc.com/inclusion/ProductsAndServices/BTBasic/Whatdoyouget/index.htm> or by calling 0800 800 864

Watersure scheme

The WaterSure scheme is available for certain customers with a water meter. It allows them to have their bills capped. This is to make sure that these customers don't cut back on how much water they use because they are worried about how they will pay their bill.

For more information please see <https://www.ofwat.gov.uk/households/customer-assistance/watersure/>

VAT Exemptions

If you are disabled you don't have to pay VAT when you buy equipment that has been designed solely for disabled people or which has been adapted for your use. You will also not be charged VAT on certain services provided. This includes building work to adapt your home and the hire of disability equipment like wheelchairs. For more information about this see HM Revenue and Customs [leaflet 701/7](#) - **VAT reliefs for disabled people.**